



# WALID MOHAMED KANDEL



## PROFILE

I am a dedicated and ambitious individual with a driving force to be successful in my work and make a difference in my country. I am an energetic, patient, and empathetic person; this helps me to be easily compatible with all kinds of people, allowing me to seamlessly integrate into the job role and workplace.

## Personal Info

- Birth Date: 1/1/1986
- Gender: Male
- Social status: Married
- Nationality: Egyptian

## SKILLS

- Critical thinking and problem-solving.
- Teamwork and collaboration.
- Professionalism and strong work ethic
- Oral and written
- communications skills.
- Leadership.

## LANGUAGES

- Arabic – mother language
- English: Fluent

## CONTACT

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Whatsapp QR



## EDUCATIONAL BACKGROUND

### Bachelors of Information Systems

GRADE YEAR: 2007

GPA: GOOD

## INTERPERSONAL SKILLS

- Administrative Skills
- Communication Skills
- Critical Thinking Skills
- Marketing Skills
- Customer Service Skills
- Time Management Skills
- Creative Skills

## COMPUTER SKILLS

- Analytics.
- Social media.
- Microsoft Office
- Email communication.

## COURSES

- HR 2012
- Customer service 2013
- A+ 2014
- CCNA 2014
- PMP 2020

## Summary

- ♦ I worked as a Technical Support & project manager for 11 years in Kuwait, who stays ahead of opens to contribute significant impact through complex deliverables.
- ♦ Skills required to guide, influence, and convince others, colleagues, and external customers, having experience in one of the Biggest
- ♦ Decision-Making and Optimizing Decision-making using Analyst
- ♦ Worked in changing management legacy systems and with transition teams to implement new training processes Effectively communicated the scopes, schedules, and budgets with both customers and contractors on a variety of projects



## Work Experience

### Digital Creative Director at Quantum solutions company

Currently

- ♦ Trained and mentored creative departments in digital and interactive best practices to achieve creative excellence.
- ♦ Worked to build robust case studies on successful work and proposed innovations to lead client perceptions, creative ideation, and new business.
- ♦ Oversaw the activity and output of individual creatives that were assigned to specific accounts and clients.

### Technical Support at Abraj water Company

(October 2012 – October 2014)

### Technical Support at KANY Company

(October 2014 – October 2017)

- ♦ Getting a technical project or product to conform to set standards.
- ♦ Acting as a point of escalation and reference for technical problems.
- ♦ Interpreting regulatory rules to ensure that technical decisions strike the right balance between achieving goals and compliance.
- ♦ Leading and managing the technical function to ensure that required technical standards are maintained.
- ♦ Identifying, prioritizing, and recommending technical work outside of normal routine maintenance.
- ♦ Identifying ways to reduce technical costs.
- ♦ Ensuring that all technical equipment is maintained to the highest possible standard.
- ♦ Carrying out Health and Safety risk identification and assessments.
- ♦ Troubleshoot hardware, software, and network operating systems.
- ♦ Carrying out ad hoc technical report writing and investigations.

## Work Experience

### Project Manager at Zak & Quantum Companies

(October 2017 – October 2022)

- ♦ Keeping open lines of communications with stakeholders for updates and feedback.
- ♦ Identifying a projects risks, issues and dependencies.
- ♦ Coordinating activities with external partners, clients, vendors, and suppliers.
- ♦ Using project reports to mitigate risk, monitor budgets, set timelines, and build more accurate project plans.
- ♦ Estimating the labour costs associated with a project in terms of salaries and wages, benefits, and payroll taxes.
- ♦ Introducing gradual change into a project over a prolonged period of time.
- ♦ Developing and motivating team members to do better.

#	Project	Data	Tasks	Title
1	KNSP	Visits(2017)	Technical Support	Technical Support
2	GPF	Visits(2018)	Technical Support	Technical Support
3	Al Seef hospital	January 2018	Technical Support	Technical Support
4	Council of Ministers	Feb 2018	Technical Support	Technical Support
5	MOF Alfa Stage	March 2018 : sep 2018	Training, operation and follow-up of staff	project manager
6	MOH	May 2018: up to now	Training, operation and follow-up of staff	project manager
7	MOE Moving devices between old and new site	Sep 2018 : March 2019	shifting the devices,pcs and printers project ,also my tasks is Training, operation and follow-up of staff	project manager
8	MOI	Dec 2018	shift the servers & pcs project	project manager
9	MOF Beta Stage	sep 2019 : up to (10-2022)	Training, operation and follow up of staff	project manager