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C.V

Career Summary

With over 12 years of experience in IT Architecture and Enterprise Projects, I have developed deep expertise in designing and building data centers, servers, desktops, storage systems, and virtualization across servers, desktops, and storage. My skill set includes working with industry-leading technologies such as Cisco, HP, Fortinet, VMware, LAN/WAN switching, routing, firewalls, hardware load balancing, and IT security.

- **Networking Expertise:** In-depth knowledge of networking technologies, protocols, and equipment, with proficiency in configuring, troubleshooting, and maintaining **Cisco routers, switches, and firewalls**.
- **Firewall Technologies:** Strong understanding of **FortiGate** and **Firepower** technologies, with the ability to design and implement complex **Security Firewall projects**.
- **Complex Network Architecture:** Expertise in designing and implementing complex network architectures while ensuring network performance and optimization.
- **Project Management:** Experience managing multiple network projects simultaneously, leading **hospital data center** designs and implementations.
- **Team Leadership:** Proven leadership in managing teams, coordinating cross-functional efforts, and driving successful project outcomes.
- **Network Security & Disaster Recovery:** Implementation of robust **network security measures** and **disaster recovery plans** to ensure business continuity.
- **Technical Support:** Providing expert technical support for complex network issues and offering ongoing support to end-users.
- **Integration & Optimization:** Experience in integrating network systems with business applications and developing **network optimization strategies**.
- **Network Audits & Research:** Conducting comprehensive network audits and staying up to date on emerging technologies and advancements in the field.

Objective:

A challenging career opportunity that allows me to leverage my skills while taking on increasing responsibilities. I seek to contribute to the organization's success and grow professionally within a dynamic and innovative work environment.

Education & Certification:**Bachelor's degree, Computer Information System - Amman University -Jordan**

- CCIE Enterprise Lab preparation
- CCIE Written (Enterprise, Wireless, Datacenter)
- CCNP Enterprise
- CCNP Enterprise (Wireless)
- CCNP Data Center
- MCSE
- Palo Alto Networks Certified Network Security Administrator (PCNSA)
- FortiGate NSE5 -NSE6 & NSE7
- Fortinet Certified Professional Network Security
- Aruba Certified Switching Associate and Professional (ACSP) /(ACSA).
- VMware Certified Professional - Data Center Virtualization 2024 [v2]
- Cisco Firepower NGFW Training and deep knowledge.
- VxRail Dell EMC PowerEdge servers Training and Deep Knowledge.
- WLC 9800L Cisco Training and Deep Knowledge.

Low Voltage

- IP Clock System Access Control System IPTV Digital Signage
- Queue Management Public Address System CCTV

Languages

English, Arabic

September 2020 – Present

Responsibilities

- Designed and implemented Lothan hospital's network infrastructure and datacenter.
- Designed and implemented Canadian Medical Center (CMC) hospital's network infrastructure and datacenter.
- Installation, deployment, Analysis and troubleshooting of Firewall Technologies like Fortinet, Forti Web, Forti Analyzer, Palo Alto.
- MPLS, OSPF, MP-BGP design and implementation.
- Develop and maintain diagrams of the network infrastructure and connectivity.
- Assist with IT vendor evaluations, products, plans, and policies to ensure efficiencies are in place and solutions are effective.
- Extensive experience with Nexus 9K, 7K, 5K, 2Kseries, Nexus 1000v, Cisco NX-OS Software, VPC, FEX.
- Designing, configuring, and maintaining network infrastructure components, troubleshooting network to diagnose system problems.
- Creating and maintaining detailed project plans, scopes of work, network diagrams, and other technical documentation of the enterprise network.
- Leading implementation efforts across the enterprise network and ensuring that projects are executed according to design, within project time frames, and budget.
- Integrates components (servers, switches, routers, physical cabling) supplied by multiple vendors into a single unified network.
- Designed and implemented a robust disaster recovery plan, significantly reducing potential data loss and ensuring rapid recovery in the event of a network failure.
- Provided expert technical support for complex network issues, reducing resolution time by 30% and improving customer satisfaction ratings.
- Collaborated with the IT team to integrate network systems with new business applications, improving system interoperability and efficiency.
- Directed the design and implementation of a complex Cisco network infrastructure, resulting in a 30% improvement in network performance and reliability.
- Managed a team of 4 network engineers and completed a major network project successfully.
- Implemented advanced network security measures, including intrusion detection systems and firewalls, reducing security incidents by 40%.
- Experience working with Network Monitoring and Troubleshooting tools including Manage Engin and Wireshark
- Familiarity with network security principles and best practices.

CITRA, Senior Network Engineer Kuwait

August 2015 -2020

Responsibilities

- BGP design and implementation for CITRA.
- Designing High-Availability Enterprise Networks.
- Installing, configuring, and supporting various mission systems and core services.
- Work with deployment and upgrade teams to integrate systems at site into the architecture.
- Designed and implemented network infrastructure for clients.
- Support/maintain/administer program networks and servers.
- Monitor network performance and Traffic using HPE IMC, SolarWinds NetFlow.
- Assist with the creation & maintenance of security protocols, hardware and software standards, and overall technology planning within the organization.
- Provide Tier 3 support on complex technical issues to the internal helpdesk and end users when appropriate.
- Develop and maintain diagrams of the network infrastructure and connectivity.
- Assist with IT vendor evaluations, products, plans, and policies to ensure efficiencies are in place and solutions are effective.
- Worked on 38500, 7613 ,9200,9300,9400 ,9500 Cisco Routers and Core series Cisco Switches, Cisco Stack Wise Virtual Configurations.
- Experience with Nexus 9K, 7K, 5K, 2Kseries, Nexus 1000v, operate in Cisco NX-OS Software, VPC, FEX.
- Experience with HP Aruba Switches 2000/6000/8000 Complex Stacking topologies and configurations.
- Provide Tier 3 support on complex technical issues to the internal helpdesk and end users when appropriate.
- Develop and maintain diagrams of the network infrastructure and connectivity.
- Train the CITRA engineers for Cisco networking track of CCNA/ CCNP to enhance their processualism skills and capabilities.
- Installation, deployment, Analysis and troubleshooting of Firewall Technologies like Fortinet, Forti Web, Forti Analyzer, Palo Alto.
- Experience with HP Switch 10508 (Core switches), HP 5900 -HP 5700 (Distribution switches) and HP 5412R (Access switches).
- Experience with HP Aruba switches.
- MPLS, OSPF, MP-BGP design and implementation.
- Installation, deployment, Analysis and troubleshooting of Firewall Technologies like Fortinet, Forti Web, Forti Analyzer, Palo Alto.
- Designing and providing support of Routers, Switches, Security Solutions, VPNs, L4-7 Load Balancers, SD-WAN, WAF and Network Management Solutions across LAN/WAN.
- Designing, configuring, and maintaining network infrastructure components, troubleshooting network to diagnose system problems.
- BGP design and implementation.
- Troubleshooting of complex LAN/WAN infrastructure, including routing protocols EIGRP, OSPF BGP & MPLS.
- Working knowledge with installation and maintenance of Cisco's Wi-Fi/802.11 systems.

Vision International, Network Engineer and Team Leader Kuwait

Jun 2011 – July 2015

Responsibilities

- Manage information technology and computer systems.
- Plan, organize, control, and evaluate IT and electronic data operations.
- Manage IT staff by recruiting, training, and coaching employees, communicating job expectations, and appraising their performance.
- Installation, deployment, Analysis and troubleshooting of Firewall Technologies like Fortinet, Forti Web, Forti Analyzer, Palo Alto.
- Designing, configuring, and maintaining network infrastructure components, troubleshooting network to diagnose system problems.
- BGP design and implementation.
- Troubleshooting of complex LAN/WAN infrastructure, including routing protocols EIGRP, OSPF BGP & MPLS.
- Developed project plans for IT services implementation and best management practices to oversee the basic demand for efficient information.
- Designed and implemented new network topologies to support customer growth as well as maintainability of the environment.
- Created documentation on all aspects of the network design, implementation, maintenance, troubleshooting.
- Independently researching and providing both business and technical solutions based on and related to customer needs and specifications and deploying them into the production infrastructure.
- Involved in the activity of data-center migration of regular cisco catalyst switches with the new Nexus 2148, 2224t, 5548, 6018, 7010 using f3/m3 line-cards with 10ge & 40ge interfaces.
- Developing, implementing, and enforcing network security procedures consistent with security policies.
- Making recommendations of advanced solutions which include both hardware and software.
- Creating and maintaining detailed project plans, scopes of work, network diagrams, and other technical documentation of the enterprise network.
- Leading implementation efforts across the enterprise network and ensuring that projects are executed according to design, within project time frames, and budget.
- Experience working with Network Monitoring and Troubleshooting tools including SolarWinds and Wireshark.
- Support and manage logical and physical network architectures, resulting documents and drawings, testing analyses, test plans and risk assessment of the network.
- Integrates components (servers, switches, routers, physical cabling) supplied by multiple vendors into a single unified network.
- Handled the tasks of maintaining IP/MPLS infrastructure of the organization.
- Working knowledge with installation and maintenance of Cisco's WiFi/802.11 systems.
- Nexus VPC design, configuration, and troubleshooting.

Europe Commission, Network Consultant and System Engineer -Jordan

Jun 2007 – Jun 2011

Responsibilities

- Plan, design, install, and support major HP - Dell servers and network systems for corporate clients.
- Configured and maintained Cisco routers and switches.
- Monitored, configured, deployed, and troubleshooted all networking components.
- Configured and deployed the software packages to client's computers by using SMS Server and Group policy objects.
- Designed and implemented client's wireless Internet 3G Broadband, ISDN, DSL.
- Designed a reliable and fully redundant network implementing various routing protocols OSPF, BGP, EIGRP.
- Selected and purchased all software and hardware, integrated new systems into existing network.
- Installed, configured, and deployed the corporate Mail Server Exchange, Active Directory 2003, 2008, DNS, DHCP, VPN, a WSUS / Antivirus server that runs Symantec Antivirus Corporate Server.
- Served as Project Coordinator and Team Lead for multiple installation, on-site support, and system administrator training.

New Horizons, IT Technical Trainer Bahrain

Jan 2001 – Jan 2007

Responsibilities

- Provided services to the corporate customers related to LAN, WAN, MAN and Training the track of MCSE, CISCO, VMware
- Provided Cisco Training CCNA, CCNP, FortiGate Firewall NSE4.
- Provided a Microsoft Training MCSE.
- Help Technical Services engineers prepare for Cisco certifications.
- Assessing individual/group training needs
- Planning, preparing, and researching lessons.
- Organizing and promoting courses
- Preparing teaching materials
- Spending contact time with students on an individual or group basis
- Invigilating examinations

Non-Technical Skills

- Expert in sales & customer's feedback, technical support of hardware and software products.
- Demonstrated ability to work well with people, handle technical problems, work well under stress, and follow complex plans and strategies.
- Demonstrated excellent communication and writing skills.
- Extremely high level of leadership, motivation, initiative, independence, and responsibility
- Ability to work well with minimal supervision.
- Demonstrated analytical and problem-solving skills with an emphasis on the information systems lifecycle, analysis, and design.
- Demonstrated experience working independently and as a team member, setting priorities and resolving problems in a fast-paced, multi-tasked environment.
- Problem Solving
- Analytical Skills
- Communication
- Time Management
- Creativity
- Leadership
- Teamwork
- Flexibility
- Organizational
- Collaboration